

IMRE SZABÓ



AI Data Specialist | Technical Operations Lead

An informatics professional with **5+ years of experience** bridging the gap between **complex IT systems** and **operational efficiency**. I have evolved from maintaining hardware to refining the world's most advanced AI models, combining technical precision with a leadership mindset.

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[Linkedin Profile](#)

Core Impact

AI Optimization

- Leveraging a background in IT System Administration to identify and **rectify algorithmic errors** in Large Language Models (LLMs).

Operational Excellence

- Managed **high-stakes logistics** and **quality control** for retail giants and industrial engineering projects.

Operational Excellence

- Expanded brand reach through **strategic social media engagement** and **community management**.

Technical Toolkit

- AI: RLHF, Prompt Engineering, Data Labeling.
- IT: System Administration, Network Maintenance, Advanced Excel.

Languages

Hungarian & English

Professional Experience

AI TRANSCRIBER & DATA SPECIALIST

Telus International Europe | Sofia, Bulgaria
Sep 2024 - Present

- Technical NLP:** Improving machine learning accuracy through high-fidelity linguistic and technical transcription.
- Precision Training:** Maintaining **90%+ accuracy rates** in data annotation for generative AI systems.

OPERATIONS LEAD

DWS Inventory Kft. | Budapest, Hungary |
Sep 2023 - Sep 2024

- Audit Leadership:** Spearheaded **physical inventory audits** for major retail chains, ensuring 100% stock accuracy.

CUSTOMER SUCCESS & SOCIAL MEDIA

WhiteLab Services | Budapest, Hungary |
2021-2022

- Digital Engagement:** Managed **social media** channels (FB/IG) and proprietary **databases** to resolve complex client inquiries.